## EXHIBIT 1

STATE OF NORTH CAROLINA	File No. 19-CVS- 22818		
Mecklenburg County	In The General Court Of Justice ☐ District ☒ Superior Court Division		
Name And Address Of Plaintiff 1 The Avenues at Ayrsley Homeowners Association c/o Law Offices of Amos & Kapral, LLP 1331 N. Center Street Hickory NC 28601 Name And Address Of Plaintiff 2 Nationwide Mutual Insurance Company	A-11: 47 GENERAL		
	Rule 5(b) of the General Rules of Practice for the Superior and District Courts		
VERSUS	Name And Address Of Attomey Or Party, If Not Represented (complete for initial appearance or change of address)		
Name And Address Of Defendant 1 Nationwide Mutual Insurance Company c/o Mike Causey, Insurance Commissioner as Registered Agent 1201 Mail Service Center	T. Dean Amos and Dawn A. Hanzlik-Hexemer Law Offices of Amos & Kapral, LLP 1331 North Center Street		
Raleigh NC 27699	Hickory NC 28601  Telephone No. Cellular Telephone No.		
Summons Submitted  X Yes No  Name And Address Of Defendant 2	(828) 855-3152  NC Attorney Bar No.   Attorney Email Address   14024 & 45316   dean@amoskapral.com & dawn@amoskapral.ce		
	☒ Initial Appearance in Case ☐ Change of Address		
	Name Of Firm Law Offices of Amos & Kapral, LLP  Fax No. (828) 855-3154		
Summons Submitted	Counsel For  All Plaintiffs All Defendants Only: (list party(ies) represented)		
☐ Yes ☐ No	[7] In Flanting The Delondanto To Thy. (Inc. partyles) represented)		
■ Jury Demanded In Pleading    □ Co	mplex Litigation Stipulate to Arbitration		
TYPE O	FPLEADING		
Check all that apply    Amend (AMND)   Amended Answer/Reply (AMND-Response)   Amended Complaint (AMND)   Assess Costs (COST)   Answer/Reply (ANSW-Response) (see Note)   Change Venue (CHVN)   Complaint (COMP)   Confession Of Judgment (CNFJ)   Consent Order (CONS)   Consolidate (CNSL)   Contempt (CNTP)   Continue (CNTN)   Compel (CMPL)   Counterclaim (CTCL) Assess Court Costs   Crossclaim (list on back) (CRSS) Assess Court Costs   Dismiss (DISM) Assess Court Costs   Exempt/Waive Mediation (EXMD)   Extend Statute Of Limitations, Rule 9 (ESOL)   Extend Time For Complaint (EXCO)   Failure To Join Necessary Party (FJNP)	Failure To State A Claim (FASC) Implementation Of Wage Withholding In Non-IV-D Cases (OTHR) Improper Venue/Division (IMVN) Including Attorney's Fees (ATTY) Intervene (INTR) Interplead (OTHR) Lack Of Jurisdiction (Person) (LJPN) Lack Of Jurisdiction (Subject Matter) (LJSM) Modification Of Child Support In IV-D Actions (MSUP) Notice Of Dismissal With Or Without Prejudice (VOLD) Petition To Sue As Indigent (OTHR) Rule 12 Motion In Lieu Of Answer (MDLA) Sanctions (SANC) Set Aside (OTHR) Show Cause (SHOW) Transfer (TRFR) Third Party Complaint (list Third Party Defendants on back) (TPCL) Vacate/Modify Judgment (VCMD) Withdraw As Counsel (WDCN) Other (specify and list each separately)		
1			
NOTE: All filings in civil actions shall include as the first page of the filing a c	cover sheet summarizing the critical elements of the filing in a format prescribed by		

NOTE: All filings in civil actions shall include as the first page of the filing a cover sheet summarizing the critical elements of the filing in a format prescribed by the Administrative Office of the Courts, and the Clerk of Superior Court shall require a party to refile a filing which does not include the required cover sheet. For subsequent filings in civil actions, the filing party must include either a General Civil (AOC-CV-751), Motion (AOC-CV-752), or Court Action (AOC-CV-753) cover sheet.

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STATE OF NORTH CAROLINA	IN THE GENERAL COURT OF JUSTICE
COUNTY OF MECKLENBURG	SUPERIOR COURT DIVISION
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THE AVENUES AT AYRSLEYOV 27 A II: 1)	ł
HOMEOWNERS ASSOCIATION,	And the second s
MECHUETTURA CO., C.DC	
Plaintiff, py )	
Marie Anna (1974) property per particular and the contract of	COMPLAINT
v.	(Jury Trial Demanded)
, , , , , , , , , , , , , , , , , , ,	(our y Trial Demanded)
)	
NATIONWIDE MUTUAL INSURANCE )	
COMPANY, )	
Defendant.	
)	

Plaintiff, complaining of Defendant, alleges and says as follows:

## PARTIES, JURISDICTION AND VENUE

- 1. Plaintiff is a North Carolina non-profit corporation, having its principal place of business in Mecklenburg County, North Carolina.
- 2. Upon information and belief, Defendant Nationwide Mutual Insurance Company is a property and casualty insurance carrier transacting business in the State of North Carolina, including the solicitation of customers in and procurement of insurance contracts in North Carolina.
- 3. This action arises by virtue of the duties and obligations of the Defendant in relation to a storm damage claim to nine (9) townhome buildings known as The Avenues at Ayrsley located in Charlotte, Mecklenburg County, NC 28273 (the "Property").
  - 4. Jurisdiction is proper in North Carolina pursuant to N.C. Gen. Stat. § 1-75.4.
  - 5. Venue is proper in this county pursuant to N.C. Gen. Stat. § 1-80.

MECKLENBURG COUNTY CLERK OF COURT

V545313

12/03/19 10:34:45

PAYOR: AVENUES AT AYRSLEY HOA PAYEE: NATIONWIDE MUTUAL CASE#: 19CVSO22818 VCAP:Y

CITA#:

21120 SC-CIVIL FEES 179.05 21124 SC-CV LAA FEES .95 24681 JUD TECH & FAC 4.00 22120 CO FAC FEE S CV 16.00

TOTAL PAID 200.00
CO TENDERED 200.00
CHANGE .00

0236 ID C59KLF

## FACTUAL BACKGROUND

- 6. Defendant issued to Plaintiff a policy of insurance, number ACPBPHM2345631275 (the "Policy"), effective September 15, 2016 insuring the Property.
  - 7. All premiums were paid in full at the time of the loss described herein.
  - 8. Plaintiff is insured entitled to the coverages described in the Policy.
- 9. On or about November 30, 2016, a severe thunderstorm and/or tornado producing high winds, hail and rain caused damage to the Property, including, but not limited to, damage to the roofs and water damage to the interior of the townhomes (hereinafter collectively referred to as the "Storm Damage").
- 10. Plaintiff submitted a claim to Defendant seeking insurance coverage for the Storm Damage. Plaintiff requested Defendant cover the total cost (less the deductible) to repair the Storm Damage pursuant to the Policy and make available any other coverage(s) under the Policy (hereinafter referred to as the "Claim").
- 11. Upon information and belief, Defendant and/or its adjuster conducted an inadequate and/or improper inspection of the Property, which was used in the adjustment of the Claim.
- 12. Among other things, Defendant's adjustment of the Claim failed to recognize the entire scope of the Storm Damage, failed to acknowledge the extent of the Storm Damage, and did not provide adequate funds to cover the repairs from the Storm Damage.
- 13. Defendant and/or its agents failed to properly adjust the Claim, and Defendant improperly denied the entire scope of work necessary to repair the Property, even though the Policy provided coverage for all the Storm Damage.

14. Defendant failed to perform its contractual duty to compensate Plaintiff under the terms of the Policy for the Storm Damage. Specifically, Defendant failed and/or refused to pay, although due demand to pay an amount sufficient to cover the Storm Damage to the Property and all conditions precedent to recovery upon the Policy were carried out and accomplished by Plaintiff.

## BREACH OF CONTRACT

- 15. Plaintiff realleges and incorporates the preceding paragraphs here by reference.
- 16. Pursuant to the terms of the Policy that Plaintiff purchased, upon payment of premiums to maintain the validity of the Policy, Defendant had the duty to investigate and pay the Policy benefits for claims made for covered damages, including any available additional coverages under the Policy, as a result of the Storm Damage.
- 17. As a result of the Storm Damage, which is a covered peril under the Policy, the Property was damaged.
- 18. Defendant's failure and/or refusal, as described in this complaint, to pay adequate compensation as it is obligated to do under the terms of the Policy and under the laws of the State of North Carolina, constitutes a breach of Defendant's insurance contract with Plaintiff.
- 19. As a direct and proximate result of Defendant's breach of contract, Plaintiff has suffered damages in excess of Twenty-Five Thousand Dollars (\$25,000.00), with the exact amount to be proven at a trial of this matter.

WHEREFORE, Plaintiff respectfully prays the Court as follows:

1. That Plaintiff have and recover a judgment against Defendant as a result of its breach of contract, in an amount in excess of Twenty-Five Thousand Dollars (\$25,000.00), with the exact amount to be proven at trial, pre-judgment interest as allowed by contract or law from

the date of the breach until the date of judgment, plus post judgment interest thereafter at the maximum legal rate of 8% per annum, until paid in full and attorney's fees and court costs as allowed by contract and/or statute;

- 2. That Plaintiff be afforded a trial by jury on all issues; and
- 3. That Plaintiff has and recover such other and further relief as the Court deems just and proper.

This the 27th day of November, 2019.

LAW OFFICES OF AMOS & KAPRAL, LLP

By:

T. Dean Amos, NC Bar No. 14024

Dawn Hanzlik-Hexemer, NC Bar No. 45316

Attorneys for Plaintiff 1331 N. Center Street Hickory, NC 28601

Telephone: (828) 855-3152 Facsimile: (828) 855-3154

		CLAIMS F	OR RELIEF				
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Supp	lemental Procedures (SUPR)	7 (1.001)					
PRO HAC VICE FEES APPLY  Motion For Out-Of-State Attorney To Appear In NC Courts In A Civil Or Criminal Matter (Out-Of-State Attorney/Pro Hac Vice Fee)							
No.	Additional Plaintiff(s)						
	1						
No.	☐ Additional Defendant(s)	☐ Third Party Defe	endant(s)	4	Summons Submitted		
					Yes No		
			~	£	Yes No		
					Yes No		
					Yes No		
					Yes No		
Plaint	ff(s) Against Whom Counterclaim Asserted						
Defendant(s) Against Whom Crossclaim Asserted							
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			- True				

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